

The following Terms and Conditions (hereinafter, "Terms and Conditions") establish necessary guidelines for use of the Product known as "Jazeera Savers" (hereinafter "Membership") to be offered by Jazeera Airways KSCP ("Jazeera Airways or Jazeera") as follows: Individuals interested in acquiring a Membership, in any of its modalities, may do so under the following Terms and Conditions, which are accepted by the customer at the time of acquiring it in any of its modalities:

1. "Jazeera Savers" is the membership program offered by Jazeera Airways for passengers flying through Jazeera Airways
2. "Primary Member" is the main member/ person who subscribes to the membership
3. A person does not need to buy a flight ticket to subscribe to the "Jazeera Savers" membership

Jazeera Savers Plan Types and Criteria for membership

- Jazeera Savers Membership is offered as a "Solo Plan", "Duo Plan", "Family Plan", and "Family + Plan"
- **Solo: 1 Person**
 - o Special Introductory Price: KD 35 per year / Equivalent local currency
- **Duo: 2 Persons**
 - o Special Introductory Price: KD 55 per year / Equivalent local currency
- **Family: 5 persons**
 - o Special Introductory Price: KD 99 per year / Equivalent local currency
- **Family Plus: 8 Persons**
 - o Special Introductory Price: KD 129 per year / Equivalent local currency
- Primary members can add additional members to "Family" and "Family Plus" plans by paying additional charges of 30 KD per person per year / Equivalent Local currency. However, the limit to add additional members can vary according to plan type and subject to availability
- Primary members must be 18 years or older to subscribe to Jazeera Savers membership
- The other members in "Family", "Family Plus", and "Duo" plan could be 2 years old or above
- The membership is personal and non-transferable

Plan Renewal

- The plan will be renewed automatically 24 hours before the scheduled expiry date in case the member has opted for an annual payment option.
- Renewal of the plan will be charged at the full membership rate.
- In case the payment fails due to any issue, the plan benefits will cease to apply until a successful payment is made

Benefits

- 10% off on flights for primary members and other members on the ticket
- 50% discount on 10 Kg Extra Baggage for the primary member and other members on the same ticket
- Free Early Check-in at Jazeera Park & Fly for primary members and other members travelling on the same ticket

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- 20% discount on Pre-order Onboard Shop Items for the primary member and other members on the ticket
- 20% discount on Pre-order Meals from J Café for the primary member and other members on the ticket
- Separate Check-in Desk for Jazeera Savers members
- Free “Preferred” seat selection, starting from row 4, for the primary member and other members on the ticket

Other Important Terms & Conditions

- Any member listed in a Savers Club plan can avail the benefits of the program if the booking was created after becoming a Savers Club member using the primary member’s account
- Any member listed in a Savers Club plan can book a ticket without the need for the primary member to be booked on the ticket
- The booking must happen through the Jazeera Airways Website (www.jazeeraairways.com) or the official Jazeera App to avail all of the benefits
- The customer must select the Extra Baggage, Early Check-in, Pre-Order Meals and Pre-order from Onboard Shop from Travel Extras page on the Jazeera Website (www.jazeeraairways.com) or official Jazeera App to avail all of the benefits
- The separate Check-in Desk for Jazeera Savers members is exclusively for expedited check-in procedures and does not include priority baggage handling services
- The benefits are subject to availability and may or may not be available for some flights/ members
- In case the Jazeera Savers members are travelling along with non-members, they need to book tickets in guest mode on the Jazeera Website or App. The membership benefits shall not be applicable in this case
- The membership is non-cancellable and non-refundable and a person needs to **commit for 12 months** to become a member
- The members will be allowed to cancel or change their plan **14 days before the plan expiry date**
- In the event of non-cancellation, the member's Card will be charged automatically and the plan will be renewed for the next period
- Primary member is allowed to add additional members **up to 14 days** after the plan purchase date, after which the member list cannot be edited

Membership Scheme Closure/Change

- Jazeera Airways reserves the right to make changes to the benefits offered under the membership program. For any such changes, the member will be communicated at least 24 hours in advance on their registered email
- Jazeera Airways reserves the right to make changes in the membership fee at any point of time. However, the existing members will not be impacted by these changes until the time of their renewal, after which they will be charged with the new membership prices
- Jazeera Airways reserves the right to close Jazeera Savers membership scheme at any time.
- In the event of the membership scheme being closed down, Jazeera Airways reserves the right to either:

- a) Allow existing members to receive full membership benefits until the expiry of their existing membership period, or
- b) Stop all membership benefits and refund membership fee pro-rata based on remaining period left on their membership.

Privacy Policy

Customers should refer to the following privacy policy applicable for all the customers
jazeeraairways.com/en-kw/privacy-policy

Customer Service

Members need to call **177** (from Kuwait) or **+965 22054944** (from outside Kuwait) or Email at
Customer.Relations@jazeeraairways.com for any customer service-related issues.

Jurisdiction and Governing Law

Customers agree that any type of disputes derived from these terms and conditions shall be subject to the laws of Kuwait and settled by the courts of Kuwait.